HealthTech Innovations: Building Tech-Infused Health-Care Systems for a Post COVID-19 World

Friday, June 12, 2020

This webinar focused on the changes the health-care system has experienced since the COVID-19 health crisis and technology's role in this transformation. The discussion convenes three leaders in the financial and telehealth fields. It covers how the health-care system has adapted to the pandemic, how consumer behavior and acceptance has changed in telehealth, and what the future of the health-care system will look like when the public health crisis is over.

- **Jeremy Lim (Moderator),** Associate Professor and Co-Director, Global Health Program, Saw Swee Hock School of Public Health, National University of Singapore
- **Jeff Chen,** Group Chief Innovation Officer and Head of Capital Markets, Fullerton Health
- **Jonathan Larsen,** Chief Innovation Officer, Ping An Group; Chairman and Chief Executive Officer, Global Voyager Fund
- **Yingrui Li,** Co-Founder and Chief Scientist, iCarbonX

The panelists touched on the following:

- Larsen talked about the transformations that telehealth and the health-care system have experienced in China since COVID-19 hit, including the increase in consumer acceptance and usage, citing Ping An Good Doctor statistics to reinforce his point. In addition, he referred to the fact that the government has begun reimbursing medical consultations. He shared some of his predictions for the health-care system, suggesting that technology will be further integrated into it. At the same time, he made the point that this transition will require the joint effort of the health-care system, the government, professionals, and traditional and new generation health-care providers.
- Chen shared how Fullerton Health adapted to a public health crisis and the specific ways in which they integrated telehealth and medicine into their traditional health services in a short period of time. He also talked about how to compel traditional doctors into doing virtual consultations. He observed how COVID-19 was the catalyst for a more immediate shift to telehealth and highlighted how telehealth should also be used to maximize patients' wellness and health even when they are not sick.
- Li talked about how iCarbonX is improving the health-care system, including helping doctors make diagnoses more easily and quickly. In this way, he highlighted how their work is helping redefine the health-care system and move it more towards one that "preserve people in a status of being healthy rather than [figuring out] how we can deal with medical issues when people have severe symptoms."

If you would like to listen to recordings of this webinar, please visit our [website](#).